

8214 WESTCHESTER DRIVE SUITE 550 DALLAS, TX 75225 (214) 520-9000

September 27, 2017

Mr. Adam Zatorski King Systems LLC Audio/Video Design & Installation 222 Maroon Ave Crested Butte, CO 81224

Re: Parks Residence-195 Silver Sage Drive W, Crested Butte, CO 81224

Dear Adam,

I am happy to write a recommendation letter for both you and your team at King Systems. My wife, Allison, and I recently built a new home in Crested Butte. During the planning and design phase, we were referred to you by a friend of ours for all of our audio/video, lighting and computer network needs. Having never owned a home with this type of sophisticated equipment, I was skeptical about the process and the learning curve involved.

We were very impressed early on by the amount of time you personally spent to educate us on all of the new technologies available in new construction homes. The complexity of the systems and whether or not we could learn to operate them on our own was one of our biggest initial concerns.

I am very happy to report that not only are my wife and I able to operate the systems, but our two young children have also learned how to control everything. I truly appreciate your patience in explaining how everything works...several times! Even when we have had issues (mostly user errors), you have always been available to get on a quick call or text and walk me through how to correct the problem. The customer service has been fantastic!

I highly recommend King Systems to anyone considering upgrading their current household products or constructing a new home. The products and services King Systems provides are best in class.

Best regards,

Robb Parks